



## Training Request Form – External

Please submit this form through email to: [CustomerReadiness@caiso.com](mailto:CustomerReadiness@caiso.com). You will receive an initial response within 3 business days. If you need a faster turn-around, please note that in your email.

Submittal Date:

Submitted By:

### How does your organization interact with the ISO?

- We are within the ISO BAA                     
  We are a State/Regulatory Agency                     
  Other  
 We are part of/will be joining the ISO's EIM                     
  We use the ISO as our Reliability Coordinator

### Who is this training for? (Example: New employees, Real-time operations staff, Settlements team, etc.)

### When would you like the training to occur?

Potential dates:

### What is the desired delivery method?

- In-person class at customer site                     
  In-person class at ISO campus                     
  Webinar

### What topics do you want covered in the training?

- |  |   |  |
|--|---|--|
| <input type="checkbox"/> Access (AIM/UAA)                                | <input type="checkbox"/> Finding Info/Navigating the CAISO Website        | <input type="checkbox"/> Other (please specify below)                                |
| <input type="checkbox"/> Automated Dispatch System (ADS)                 | <input type="checkbox"/> Forecasting                                      | <input type="checkbox"/> Other Settlements (please specify below)                    |
| <input type="checkbox"/> Bidding/Commitment Costs                        | <input type="checkbox"/> Full Network Model/Modeling                      | <input type="checkbox"/> Outage Management   |
| <input type="checkbox"/> Customer Inquiry Dispute and Information (CIDI) | <input type="checkbox"/> Interchange and e-Tags                           | <input type="checkbox"/> Real-Time Market  |
| <input type="checkbox"/> Customer Interface for Resource Adequacy (CIRA) | <input type="checkbox"/> Intro to the ISO                                 | <input type="checkbox"/> Real-Time Settlements                                       |
| <input type="checkbox"/> Customer Market Results Interface (CMRI)        | <input type="checkbox"/> ISO Notification & Change Management Processes   | <input type="checkbox"/> Resource Adequacy/Capacity Procurement                      |
| <input type="checkbox"/> Congestion Revenue Rights                       | <input type="checkbox"/> LMP/Pricing                                      | <input type="checkbox"/> Resource Interconnection Management System (RIMS)           |
| <input type="checkbox"/> Day-Ahead Market                                | <input type="checkbox"/> Master File/Resource Data Template (RDT)         | <input type="checkbox"/> Settlements and Metering Overview                           |
| <input type="checkbox"/> Day-Ahead Settlements                           | <input type="checkbox"/> Market Results Interface - Settlements (MRI-S)   | <input type="checkbox"/> Scheduling Infrastructure & Business Rules (SIBR)           |
| <input type="checkbox"/> Demand Response                                 | <input type="checkbox"/> Open Access Same-Time Information System (OASIS) | <input type="checkbox"/> Transmission Planning/Generator Interconnection/NRI Process |

Demand Response Registration System (DRRS)

Outage Management System - Generation

Energy Storage

Outage Management System - Transmission

**If your topic is not listed above, please use the space below to explain what you're looking for:**